



## + SANITARY MEASURES +

which have been put in place to guarantee the safety of our visitors

### • Flow control

The Memorial has developed a **time-stamped online ticketing system on its website [www.memorial-caen.fr](http://www.memorial-caen.fr)** which ensures a controlled flow of its visitors.

As soon as you arrive at the Esplanade, markers on the ground, bollards and ribbons are used to indicate social distancing measures between visitors, this is to make sure the flow of traffic is fluid and to indicate the direction of movement.

**Wearing a mask is mandatory for all visitors and employees.** Unmasked visitors will be able to purchase certified face masks while stocks last. Sanitisation points are set up with social distancing measures which include, water points with soap, as well as hand sanitiser gel.

**Protective measures** are put in place as soon as they become necessary, with the installation of Plexiglas walls for the ticket desk, shop and restaurant cash desks.

In the case where the implementation of physical barriers is not feasible, social distancing measures are put in place with:

-seats and/or rows left voluntarily empty to enable respect for social distancing measures in the amphitheatres; a control of the flow in and out of the projection rooms;

-reducing the amount of people per table in the restaurant;

-regulation of flow through the usage of bollards and markings on the ground in the shop, which enables us to welcome the public safely.

### • Hygiene devices

Visitors are informed of the 9 accessible water points which will remain open if possible. **Hand sanitiser gel dispensers** are positioned all along the museum routes and reinforced where necessary (e.g. restaurant, reception and shop).

In addition, increased vigilance is exercised regarding the cleanliness and availability of disinfecting products (soap, hand sanitiser solution) in order to ensure their presence in the various distribution points and to avoid running out of stock.

### • Targeted disinfection

**Specific actions to disinfect** potentially contaminated objects (door handles, toilet seats, lift buttons, headphones, audio phones, Plexiglas in the checkouts, ramps, etc.) are regularly administered.